

Canada's tourism sector contributes \$127 billion to the economy, supports over 721,000 jobs, and is poised to contribute \$218 billion in the next 10 years!

It is no wonder that there will never be a shortage of careers in the hospitality and tourism industry. Whether you choose to work in Canada or in any other part of the world, we will teach you the skills necessary to accelerate your career and provide you with life changing opportunities!

HOSPITALITY AND TOURISM PROGRAMS

Program Name	Duration	Campus Locations	English Requirement
Diploma in Essential Skills for Hospitality, Service and Tourism with Co-Op	48 weeks	Vancouver, Whistler, Toronto	Tamwood Level 4 or IELTS 5
Certificate in Essential Skills for Hospitality, Service and Tourism	27 weeks	Vancouver, Whistler, Toronto	Tamwood Level 4 or IELTS 5
Diploma in Foundation of Food and Beverage Co-Op	48 weeks	Whistler	Tamwood Level 4 or IELTS 5
Certificate in Foundation of Food and Beverage	27 weeks	Whistler	Tamwood Level 4 or IELTS 5

HOSPITALITY AND TOURISM CO-OP PLACEMENTS

In our Co-Op Diploma programs, you will work 24 weeks with a Canadian company to gain valuable Canadian work experience, make strategic connections in your industry and develop skills and experience to enhance your resume and launch your career.

Co-Op Term Host Employers Include:

















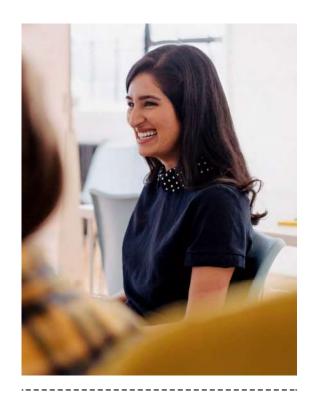
HUNTER

GATHER









CAPSTONE PROJECT

The Capstone Project, which is part of the Certificate Programs at Tamwood Careers, is an academic project in which students select a topic related to their studies and their field of work. This is submitted in the form of a final written report or presentation. In selecting and working on their project, students will practice critical thinking, solving challenging problems, and developing skills such as oral communication, research skills, planning, self-sufficiency and goal setting-valuable skills that are sought after by employers!

ESSENTIAL SKILLS IN HOSPITALITY, SERVICE AND TOURISM PROGRAM

This is a workplace readiness program designed for international students seeking training in and knowledge of transferable soft skills for the international Canadian workplace. The program includes six courses and, for those in the Certificate program, a capstone project and for those in the Diploma program a paid work placement.

Suitable industry knowledge and skills in customer service, hospitality and tourism will allow students to be successful at entry to intermediate level positions in a broad range of related employment settings; for example, hotels, motels, resorts, restaurants, convention centres and on cruise ships.

Offered in: Vancouver, Whistler and Toronto.

Programs Offered: Certificate-27 weeks and Diploma with Co-Op - 48 weeks

TORONTO TIMETABLE

Schedule A Schedule B Monday 9:00 - 17:45 Wednesday 13:45 - 17:45 Tuesday 9:00 - 17:45 Thursday 13:45 - 17:45 Wednesday 9:00 - 13:00 Friday 9:00 - 17:45

* Students will be assigned to Schedule A or B based on enrollment date and availability.

VANCOUVER TIMETABLE

Monday – Thursday _____ 9:00 – 12:00 // 13:00 – 14:15

Friday ______ 9:00 – 12:00

WHISTLER TIMETABLE

Monday – Friday ______ 8:45 – 13:00







CAREER OPPORTUNITIES



- Visitor Information Counsellor
- Travel Guide
- Resort Worker



- Restaurant Assistant Manger
- Food Service Officer
- Server/ Banquet Server
- Restaurant Host/ Hostess



- Front Desk Receptionist
- Concierge
- Guest Service Agent



- Booking and Reservation Officer
- Room Service Clerk
- Sales Assistant
- Conference Planner Assistant

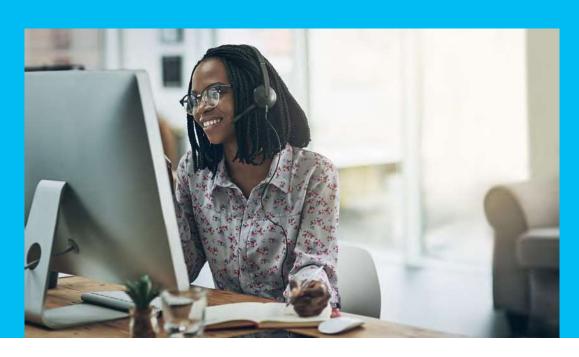
Essential Skills in Hospitality, Service and Tourism Courses

24 wks 24 wks

Cross Cultural Communication 4 weeks Customer Service, Sales and Marketing 4 weeks Professional Development in Tourism and Hospitality 4 weeks

Project Management 4 weeks Sustainable Tourism 4 weeks Business Ethics 4 weeks Co-Op Work Practicum Term (Diploma)

English Requirements: Tamwood Level 4 or IELTS 5



OR

Capstone Project (Certificate)

3 wks

FOUNDATIONS OF FOOD AND BEVERAGE PROGRAM

This comprehensive training program allows students to develop the knowledge, skills and real world training needed for careers in the fast-paced food and beverage industry. Learning occurs through a combination of in-class lectures, practical application from industry experts in the field and on-the-job training. Whether your interests are in the kitchen, front of house or associate and managerial roles, this program prepares you to enter the workforce and ensures you have the certifications and experience required for entry or mid-level service positions in Food and Beverage occupations at hotels, resorts, restaurants, convention centres and on cruise ships.

Offered in: Whistler

Programs Offered: Certificate-27 weeks and Diploma with Co-Op - 48 weeks

WHISTLER TIMETABLE

Monday – Friday ______ 8:45 – 13:00

CERTIFICATES ACHIEVED

Students earn six internationally recognized industry certifications in this program:

- Super Host Customer Service
- Serving It Right
- FoodSafe Level 1
- AHLEI Certified Kitchen Cook
- AHLEI Certified Restaurant Server
- Foundation of Workplace Safety



CAREER OPPORTUNITIES

Upon completion of this program, the student will have an understanding of all aspects of the food and beverage industry and will be able to pursue a career in front or back of house.



- Food and Beverage Server Manager
- Server/Banquet Server
- Food and Beverage Attendant/ Host
- Restaurant Manager
- Catering Manager



Kitchen Staff



• Bar Manager

Foundation of Food and Beverage Courses

24 wks 24 wks Menu Introduction to **Essential Food** Food and Development **Fundamentals** Catering, Events Technology and Co-Op Work **Practicum Term** Service Culinary Skills and Kitchen of Wine, Beer and Occupational Social Media in and Spirits Health and Safety Food and Beverage (Diploma) 4 weeks 4 weeks Management 4 weeks 4 weeks 4 weeks 4 weeks OR English Requirements: Tamwood Level 4 or IELTS 5 Capstone (Certificate) 66 3 wks

Whistler is the perfect place to do this program because there are more jobs than people here. I got a great job in a 5 star hotel for my Co-Op term.

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– Andrej Martakovicova, Slovak Republic



DEPARTMENT OF BUSINESS PROGRAMS

Program Name	Duration	Campus Locations	English Requirement
Certificate in International Business and Management	27 weeks	Vancouver	Tamwood Level 5 or IELTS 5.5
Diploma in International Business and Management Co-Op	48 weeks	Vancouver, Toronto, Whistler	Tamwood Level 5 or IELTS 5.5
Certificate in Digital Marketing	27 weeks	Vancouver	Tamwood Level 5 or IELTS 5.5
Diploma in Digital Marketing Co-Op	48 weeks	Vancouver	Tamwood Level 5 or IELTS 5.5

BUSINESS PROGRAMS CO-OP PLACEMENTS

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